

TRC Meeting Agenda:

Date: October 3rd, 2024

Time: 10:00 AM

Location: DTI GRAND CENTRAL / WebEx – Information Below

<https://cabq.webex.com/cabq/j.php?MTID=m58b7083cc9d90e5f1fb68d11ff13476f>

Voting Members:	Person Representing
DTI - Director (Chair)	<input type="checkbox"/> Mark Leech
DTI - Deputy Director Infrastructure & Com	<input type="checkbox"/> Duran Holycross
DTI - Deputy Director Applications & Data	<input type="checkbox"/> Tikashi McConnell
DTI – Cybersecurity Officer	<input type="checkbox"/> Anthony Ballo
Solid Waste Management	<input type="checkbox"/> John Fowler
Municipal Development	<input type="checkbox"/> Jorge Gonzalez
Cultural Services	<input type="checkbox"/> Oscar Montiel <input type="checkbox"/> Troy Smith
Animal Welfare	<input type="checkbox"/> Robert Henderson
Planning	<input type="checkbox"/> Matt Cummings
AFR	<input type="checkbox"/> Ralph Waddles <input type="checkbox"/> Paul Buck
APD	<input type="checkbox"/> Allan Armenta
Other Participants or Person Representing:	
Housekeeping	
▪ Call to Order	
▪ Roll Call	
▪ Was there a Quorum?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Approve the Agendum:	
Motion to Approve: Second: Past? <input type="checkbox"/> YES <input type="checkbox"/> NO	
Review Minutes from Previous TRC Meeting: September 5th, 2024	
Motion to Approve: Second: Approved Previous Minutes: <input type="checkbox"/> YES <input type="checkbox"/> NO	
Routine Business:	

Review TRC Requests:

Motion to Discuss:

Second:

Was the Vote Unanimous? YES NO

Request Details #1

Project Title - Secure Email Gateway and Security Awareness Training

1. Description

The proposal involves purchasing and implementing Proofpoint's advanced email security solutions and managed security awareness training. This initiative aims to significantly enhance the City's defenses against increasingly sophisticated email-based threats such as Business Email Compromise (BEC) and Phishing. The proposed solution includes an Email Gateway with AI analysis, real-time link and attachment analysis, a fully managed security awareness training program, an automated email abuse-mailbox, immediate user feedback with automated threat mitigation, and a dedicated Technical Account Manager (TAM).

2. Business Case / Justification

The investment in Proofpoint is justified by the need to address the increasing sophistication of email-based threats that exploit the human element. With 74% of breaches involving human error, as highlighted in the Verizon Data Breach Investigation Report (DBIR), the current Trend Micro Email Gateway services are no longer sufficient. Proofpoint's comprehensive services, costing approximately \$160,555 per year, are expected to provide a total financial benefit of \$1.7 million, reduce risk exposure by \$731.3K, and deliver a return on security investment (ROSI) of 256%. The investment will also enhance our regulatory compliance capabilities and improve our security operations and incident response.

3. Maintenance, Training, and Other Associated Costs

The proposed Proofpoint solution includes fully managed services for security awareness training, which will be supported by two vendor-managed FTEs. The ongoing maintenance and operational support costs are included in the annual fee of \$160,555. Regular updates and training are integrated into the service, ensuring continuous improvement in security awareness and compliance.

4. Impact on City / Dept Resources

Implementing Proofpoint will streamline and enhance the efficiency of our security operations, reducing the workload on our IT Security Team by automating routine tasks and providing real-time threat analysis. This will allow the team to focus more on strategic initiatives. The solution's integration with our existing Microsoft 365 environment minimizes the need for significant infrastructure changes, ensuring a smooth transition and operation. The centralized dashboard and dedicated TAM will provide expert guidance and simplify administration, enhancing the visibility and management of our security posture across the city departments.

Purchase Requisition Number

Motion to Approve:

Second:

Was the Vote Unanimous? YES NO

Motion to Discuss:

Second:

Was the Vote Unanimous? YES NO

Request Details #2

Project Title -

Motion to Approve:

Second:

Was the Vote Unanimous? YES NO

Review and Approval of Policies, Procedures & Standards:

Update Requested For:

Motion to Approve:

Second:

Was the Vote Unanimous? YES NO

General Information:

Total Time:

23 - Minute Meeting

Motion to Adjourn:

Second: